Cisco SPA 300 Series IP Phones
Basic, Affordable IP Phones for Small Businesses

Product Description

Cisco® SPA 300 Series IP Phones are ideal for small businesses and home offices that need a basic IP phone that is affordable, reliable, and easy to use. They provide an intuitive, rich user experience for employees, application support on the phone to enhance productivity, and encryption for enhanced security. The portfolio offers a versatile array of robust features supported with hosted IP telephony systems, the Cisco Unified Communications 500 Series, and the Cisco SPA9000 Voice System.

The Cisco SPA 301 1-Line IP Phone meets the requirements of the traditional business user while building on the advantages of IP telephony. The Cisco SPA 303 3-Line IP Phone includes a 2-port switch and LCD display, and enables many productivity-enhancing features and XML applications. Three-year Cisco Small Business Support Service is available for added peace of mind.

Features

- Basic business-class IP phones available with one or three lines
- Connects directly to an Internet telephone service provider or to an IP private branch exchange (PBX)
- Easy installation, highly secure remote provisioning, and web-based configuration
- Menu-based configuration (SPA 303)
- Speakerphone, caller ID (SPA 303)
- Call hold, conferencing, call forwarding, and more
- Supports both Session Initiation Protocol (SIP) and Smart Phone Control Protocol (SPCP) with the Cisco Unified Communications 500 Series
- Dual switched Ethernet ports included on the Cisco SPA 303
- Support for high-definition (HD) voice

Benefits

- Intuitive, easy-to-use phone features let employees take advantage of speakerphone, redial, call transfer, conferencing, paging, intercom, volume control, custom ringing, and other functions that create a rich user experience.
- Comprehensive interoperability with the SIP-based feature set provides compatibility with worldwide Internet telephony service providers.
- Built-in web server supports easy administration and configuration, with multiple security levels.
- Simple moves, adds, and changes help businesses save money on everyday administration.

Target Customer

Cisco SPA 300 Series IP Phones are designed for:

- Businesses deploying or considering deploying IP communications
- Home and small offices that want a basic, affordable IP phone with superior voice quality
- Work areas such as hallways, walkways, and warehouses that require a very basic phone
- Small businesses that want to take advantage of the administrative benefits and features of IP telephony
- Industries that depend on phone communication, such as hospitality, food and beverage, legal, medical, and financial services

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Model Comparison

Cisco SPA 300 Series IP Phones offer a wide range of features to fit a variety of business needs. Table 1 provides additional details.

Table 1. Models Comparison

	Cisco SPA 301 IP Phone	Cisco SPA 303 IP Phone
Display	None	Monochrome 128 x 64 pixel display
Line Keys	1	3
Audio		
Full-duplex speakerphone	No	Yes
Headset port	No	Yes
Wideband audio (HD voice)	Yes (basic)	Yes (basic)
Directories		
Missed, placed, received calls	No	Yes
Company and personal	No	Yes
Phone Applications*		
WebEx Phone Connect*	No	Yes
Single Number Reach*	No	Yes
Live Record*	No	Yes
VoiceView Express*	No	Yes
Cisco Unified Video Advantage	No	No
Cisco Unified CallConnector	No	No
Extension Mobility	No	Yes, in SIP mode; SPCP mode via command-line interface
MonitorView	No	No
SSL VPN client	No	No
Picture slideshow	No	No
Music player	No	No
Expansion module	No	No
Power over Ethernet	No	No
10/100 PC port	No	Yes
Bluetooth	No	No
Wireless (Wi-Fi)	No	No

* Cisco Unified Communications 500 Series deployments only

For More Information

To learn more about Cisco SPA 300 Series IP Phones, visit www.cisco.com/go/300phones.

For more information on Cisco Small Business products and solutions, visit www.cisco.com/smallbusiness.

Ordering and Model Information

Table 2 shows the SKUs and product descriptions for the Cisco SPA 300 Series IP Phones.

Table 2. SKUs and Descriptions

Product Description	Part Number
Cisco SPA 301G, North America power adapter	SPA 301-G1
Cisco SPA 301G, Europe power adapter	SPA 301-G2
Cisco SPA 301G, United Kingdom power adapter	SPA 301-G3
Cisco SPA 301G, Australia power adapter	SPA 301-G4
Cisco SPA 303G, North America power adapter	SPA 303-G1
Cisco SPA 303G, Europe power adapter	SPA 303-G2
Cisco SPA 303G, United Kingdom power adapter	SPA 303-G3
Cisco SPA 303G, Australia power adapter	SPA 303-G4

Warranty

Cisco SPA 300 Series IP Phones are covered by a Cisco standard 1-year hardware warranty. To download software updates, go to: www.cisco.com/go/smallbiz.

Product warranty terms and other information applicable to Cisco products are available at www.cisco.com/go/warranty.

Service and Support

The Cisco Small Business Support Service provides three-year, peace-of-mind coverage at an affordable price, and helps you get the most value from your Cisco Small Business solution. Delivered by Cisco, this device-level, subscription-based service includes software updates, extended access to the Cisco Small Business Support Center, and next-business-day hardware replacement as necessary.